

• WELCOME TO THE DOGCITY DAYCARE FAMILY •

THINGS TO REMEMBER FOR YOUR DOG'S FIRST DAY WITH US...



ARRIVE ON TIME

Please arrive at the time specified in your booking confirmation. This allows us the opportunity to provide your dog with the best possible foundation for their daycare experience. You can't build a house without a solid foundation, and we can't achieve mind-blowing-daycare- fun without the correct introduction to the daycare environment.



STAY & WATCH

One of our team will show you through to our Viewing Room where you can watch your dog settle in & make friends.

Just keep in mind that staying for longer than a few minutes can be distracting to a lot of the pups; if the pups are paying more attention to you than their Pack Leader and friends, then it's time to give your pup a big wave and be on your way!



FIRST DAY TRIAL

First Day visits are considered a 'trial'. During this time, our team will assess not only your dog's suitability in a group play setting, but also whether or not they are truly enjoying the daycare experience. Unsuccessful trials will result in NO daycare charge. It's okay if a dog doesn't enjoy daycare, just like not all people enjoy socialising, some dogs prefer small group socialisation or individual play.



FOOD TIME

Feed your dog breakfast a minimum of ONE HOUR prior to daycare. A full tummy of food isn't great to be carrying around when you're trying to play and make new friends. Dogs under six months require lunch. It is important that they have the energy to sustain them for their time with us, and prevents them from becoming overtired.

All dogs are welcome to take advantage of our Doggy Lunch Orders. For \$4.99 your dog can enjoy a lunch break where they can eat their Kangaroo or Chicken 'Doggy Grub' casserole with one of our Canine Enrichment Officers in a separate play space. You'll even get a super cute photo of them eating!